



# BSNL EMPLOYEES UNION

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Central Head Quarters

**P. Abhimanyu**  
General Secretary

Main Recognised Representative Union.  
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**BSNLEU/408 (BSNLMRS)**

**27.05.2025**

To,

**Shri A. Robert J. Ravi,**  
**CMD BSNL,**  
**Bharat Sanchar Bhawan,**  
**H.C. Mathur Lane,**  
**Janpath, New Delhi – 110 001**

Sub: - **Reimbursement of the expenditure for outdoor medical treatment – requesting to remove the curtailments – req.**

Ref: **(1) BSNLEU letter no.BSNLEU/408(BSNLMRS) dated 13.05.2020.**  
**(2) BSNLEU letter no.BSNLEU/408(BSNLMRS) dated 06.07.2023.**

Sir,

We wish to bring the following to your kind notice for favour of necessary action.

The Corporate Office, vide letter no.BSNL/Admn.1/15-12/18 dated 08.05.2020 has fixed 15 days' basic pay + DA as of 01.04.2020, as the ceiling for outdoor medical claims with voucher. It is needless for us to state that 15 days' basic pay + DA as of 01.04.2020 is abysmally low, to meet out the outdoor medical expenditures.

It is already 5 years since this ceiling has been fixed. During these 5 years the CGHS rates have considerably been enhanced by the government. Further, the costs of medicines have also sky-rocketed due to inflation. Under these circumstances, the employees are finding it extremely difficult to cope with their outdoor medical expenditures.

In view of this, we earnestly urge upon you to kindly consider taking the following measures to mitigate the sufferings of the employees, who are unable to meet the expenditures for outdoor medical treatment.

- a) **The ceiling for outdoor medical claim with voucher should immediately be re-fixed as 15 days' pay (basic pay + DA) as of 01.04.2025.**
- b) **Hereafter, the above ceiling should be reviewed every year and it should be fixed as 15 days' pay (basic pay + DA) as of the 1st April of that particular year.**

In this connection, we also wish to bring to your kind notice that, originally, the annual ceiling for reimbursement for outdoor treatment had been fixed at 23 days' pay (basic pay + DA), vide Corporate Office letter no.BSNL/Admn.1/15-12/18 dated July 10, 2018. However, subsequently, this annual ceiling had been reduced from 23 days to 15 days by the Management. It is needless for us to mention that, this is a curtailment of the medical facility which had already been availed by the employees. Now that the financial condition of the Company has also improved, we request the Management to kindly consider restoring 23 days' pay (basic pay + DA) as the ceiling for the reimbursement of the outdoor medical expenditure.

Thanking you,

*Yours sincerely,*

**[P. Abhimanyu]**  
**General Secretary**

Copy to: (1) Dr. Kalyan Sagar Nippani, Director (HR), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110001  
(2) Shri S.P. Singh, PGM (Admn.), BSNL CO., BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110001